

GENERAL CONDITIONS

INSPECTION AND APPROVAL

The agreement is subject to inspection and approval. Any repairs necessary upon inspection will be charged separately before a contract is given. You are entitled to one tune up per contract year. Your first tune up will be done at time of inspection. Boilers, hot water heater tanks, oil tanks, oil lines, chambers & plumbing parts are not covered. George Hafner has the option to void the contract at any time with a prorated refund. Any damage to the property or homeowners due to a defective part is not covered under George Hafner's or contractors liability.

Renewals

The agreement will automatically renew at 12 month intervals at prevailing rates. If you let your contract lapse a new inspection will be needed.

Damage and repairs that are not covered

The agreement does not include damage or repairs due to rain, tidal or flood water, fire, soot, freezing storms, power outages, strikes, embargoes, insufficient fuel and other causes beyond George Hafner's control concealed or buried parts.

George Hafner does not have the responsibility for consequential damage of homeowners house because of the above or defective oil burner parts or controls. Customers cannot sue George Hafner or his contractors.

Additional service charges will apply for labor and parts not covered under contract to repair.

Discontinued parts that cannot be replaced with available parts are not covered. (oil tanks, oil lines, plumbing, boilers, coils & busted pipes due to freeze-ups or any other incidental matters)

Running out of oil, too low on oil, water or sludge in oil tanks, is not covered under the service contract. Restarting the unit after running out of oil is not covered under the service contract. A service charge for labor and parts will be charged to the customer. Contract may be void if you dont get the tank pumped and cleaned after 1 sludge call.

Customer duties

The following are considered homeowner maintenance items and are not covered by the agreement:

Oiling motors and circulator bearing assemblies - changing dust filters in a warm air furnace - draining the expansion tank - venting or purging air from the heating pipes - adding water to the steam boiler - replacing a hose - resetting a circuit breaker - turning on the emergency switch - setting a thermostat - replacing batteries in a clock thermostat. Additional service charges will apply for labor and parts not covered under contract to repair.

(If vacuum is needed there will be a charge of \$30)

Scope of agreement

There are no promises, terms, conditions or obligations not herein written that are part of this agreement. If equipment is condemned, contract will be null and void. If customer does not replace it a pro rated refund will be given.

Also, you may cancel this transaction without any penalty or obligation with 3 business days from date below. Homeowner must pay for work performed during inspection if canceled.

Georgehafneroilburnerservice.com

THIS AGREEMENT

Made this _____ Day of _____ 20_____

Between George Hafner Oil Burner Service

Name

Address

Town

Includes the howeowner's contract plus options _____

Contract price _____