

## GENERAL CONDITIONS

### INSPECTION AND APPROVAL

THE AGREEMENT IS SUBJECT TO INSPECTION AND APPROVAL AT GEORGE HAFNER'S OPTION THE INSPECTION MAY BE WAIVED. ANY REPAIRS TO INITIALLY PUT EQUIPMENT IN ACCEPTABLE CONDITION WILL BE CHARGE SEPARATELY. BOILERS, HWH TANKS, OIL TANKS, OIL LINES, CHAMBERS AND PLUMBING PARTS ARE NOT COVERED. GEORGE HAFNER HAS THE OPTION TO VOID CONTRACT AT ANY TIME AT PRORATE REFUND. ANY DAMAGE TO PROPERTY OR HOMEOWNERS DUE TO A DEFECTIVE PART IS NOT COVERED UNDER GEORGE HAFNER'S OR CONTRACTORS LIABILITY INSURANCE.

### RENEWAL

THE AGREEMENT WILL AUTOMATICALLY RENEW AT 12 MONTH INTERVALS AT PREVAILING RATES.

### DAMAGE AND REPAIRS THAT ARE NOT INCLUDED

THE AGREEMENT DOES NOT INCLUDE DAMAGE OR REPAIRS DUE TO RAIN, TIDAL OR FLOOD WATER, FIRE, SOOT, FREEZING STORMS, POWER OUTAGES, STRIKES, EMBERGOES, INSUFFICIENT FUEL AND OTHER CAUSES BEYOND GEORGE HAFNER'S CONTROL CONCEALED OR BURIED PARTS.

GEORGE HAFNER DOES NOT HAVE THE RESPONSIBILITY FOR CONSEQUENTIAL DAMAGE OF HOMEOWNER'S HOUSE BECAUSE OF THE ABOVE OR DEFECTIVE OIL BURNER PARTS OR CONTROLS. CUSTOMERS CANNOT SUE GEORGE HAFNER OR HIS CONTRACTORS.

DISCONTINUED PARTS THAT CANNOT BE REPLACED WITH AVAILABLE PARTS ARE NOT COVERED. (OIL, TANKS, OIL LINES) PLUMBING, BOILERS, COILS AND BUSTED PIPES DUE TO FREE-UPS OR ANY OTHER INCIDENTAL MATTERS) WATER OR EXCESSIVE SLUDGE IN OIL TANKS OR RUNNING OUT OF OIL BY CUSTOMER IS NOT COVERED. AFTER 1 SERVICE CALL FOR SLUDGE, CUSTOMER MUST GET OIL TANK PUMPED & CLEANED OR CONTRACT IS VOID AT THAT TIME. ANY PART NOT ON FRONT OF CONTRACT, A SERVICE CHARGE FOR PARTS AND LABOR WILL BE CHARGE TO CUSTOMER.

### CUSTOMER DUTIES

THE FOLLOWING ARE CONSIDERED HOMEOWNER MAINTENANCE ITEMS AND ARE NOT COVERED BY THE AGREEMENT.

OILING MOTORS AND CIRCULATOR BEARING ASSEMBLIES - CHANGING DUST FILTERS IN A WARM AIR FURNACE - DRAINING THE EXPANSION TANK - VENTING OR PURGING AIR FROM HEATING PIPES - ADDING WATER TO THE STEAM BOILER - REPLACING A HOSE - RESETTNG A CIRCUIT BREAKER - TURNING ON THE EMERGENCY SWITCH - SETTING A THERMOSTAT - REPLACING BATTERIES IN A CLOCK THERMOSTAT, VACUUMING OF UNIT, IF NEEDED, WILL BE AN ADDITIONAL CHARGE OF \$25. ADDITIONAL SERVICE CHARGES WILL APPLY FOR LABOR AND PARTS NOT COVERED UNDER CONTRACT TO REPAIRS.

### SERVICE HOURS

REGULAR SERVICE HOURS ARE FROM 7:30 AM TO 9:30 PM, 7 DAYS A WEEK, 365 DAYS A YEAR, EMERGENCY SERVICE UPON REQUEST INCLUDING WEEKENDS AND HOLIDAYS. EMERGENCIES ONLY USE CELL#.

### SCOPE OF AGREEMENT

THERE ARE NO PROMISES, TERMS, CONDITIONS OR OBLIGATIONS NOT HEREIN WRITTEN THAT ARE PART OF THIS AGREEMENT. IF EQUIPMENT IS CONDEMNED, CONTRACT WILL BE NULL AND VOID. IF CUSTOMER DOES NOT REPLACE IT, A PRO RATED REFUND WILL BE GIVEN BACK.

ALSO, YOU CAN CANCEL THIS TRANSACTION WITHOUT ANY PENALTY OR OBLIGATION WITHIN 3 BUSINESS DAYS FROM DATE BELOW. HOMEOWNER MUST PAY FOR WORK PERFORMED ONLY IF CANCELS.

George Hafner # 516-796-4929

or

Emergency Cell: 754-8560

## THIS AGREEMENT

MADE THIS \_\_\_\_\_ DAY OF \_\_\_\_\_ 20\_\_\_\_  
BETWEEN GEORGE HAFNER OIL BURNER SERVICE

\_\_\_\_\_  
NAME

\_\_\_\_\_  
ADDRESS

\_\_\_\_\_  
TOWN

INCLUDES THE HOMEOWNER'S CONTRACT PLUS OPTIONS \_\_\_\_\_  
(CONTRACT TYPE \_\_\_\_\_)